

COURT KIZER

Product Designer • Design Engineer • Director of Product Design
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I produce extraordinary results

Product Designer and Design Engineer with 20+ years of experience across startups and enterprise products. Led 10+ designers across product strategy, design systems, and delivery, while staying hands-on with research, interaction design, and front-end development. Recent work focuses on AI-powered learning experiences and conversational interfaces.

- **Empathetic, User-Centered Design:** Employing an end-to-end development process, ensuring pixel-perfect, high-quality designs through rapid prototyping, powered by cutting-edge AI tools and custom agents that accelerate research, iteration, and product craft.
- **Effective Communication:** Skilled at collaborating with engineering teams, building design systems, and documenting the design process thoroughly.
- **Leadership and Mentorship:** A self-starter with a history of entrepreneurial drive, motivated to lead and mentor fellow designers.

Work Experience

2024-2026 **Lead Product Designer Engineer - AI/ML at Harvard Business School**

- Defined UX architecture for AI-native learning products, using machine learning, LLMs, and GenAI workflows to personalize journeys and automate complex tasks. Designed conversational AI interfaces, human-in-the-loop patterns, and responsive prototypes from scratch, translating model behavior into clear, trusted user experiences. Operated as a technical Product Designer, using AI-assisted workflows to accelerate research, prototyping, iteration, and delivery.

2023-2023 **Lead Product Designer AI at Arist**

- Designed an AI-powered course builder for micro-learning, including LLM-assisted authoring flows, reusable components, real-time AI feedback, and guided content-generation patterns. Partnered with product and engineering to turn emerging GenAI capabilities into intuitive e-learning workflows that helped teams create, refine, and launch educational content faster.

2022-2023 **Director of Design at Narvar**

- Directed AI-informed product design for commerce, logistics, and post-purchase experiences, shaping automation-ready dashboards, customer intelligence workflows, and personalized UX patterns. Led 10+ designers across product strategy, design systems, and agile delivery. Launched 10+ features, revamped the user dashboard, and scaled a cohesive design system across applications.

2021-2022 **Director of Product Design at Chartmetric**

- Led product design for a music analytics platform, creating AI-ready dashboards, data visualization systems, audience intelligence workflows, and decision-support tools. Mentored designers, aligned stakeholders, shipped 40+ features, revamped the core dashboard, and built a comprehensive component library that improved usability, product velocity, and revenue impact.

2013-2021 **Lead UI Designer & Design Engineer at SurveyMonkey**

- Designed and developed AI-ready CX dashboards, NPS analytics, sentiment-informed workflows, and feedback intelligence tools that turned customer data into actionable insights. Built user-centered applications from the ground up for survey, e-commerce, and polling products, improving data-driven decision-making and increasing user satisfaction across brands by 30%.

Education

- Bachelor of Science, Human-Computer Interaction at Purdue University
- Certified Usability Analyst (CUA), Human Factors International
- Google UX Design Professional Certificate

Awards

- Figma Socks Award for debugging a shadow layering bug in Figma.
- US Patent for Cervical Contour Pillow, Trademark Granted for Lofty Sleep® Logo
- Designed UI for Eddy Award Winning Mac app VMWare Fusion

Industry Experience

- Successfully collaborated with top-tier clients, including Apple, Google Ventures, Meta (Facebook), Walmart.com, VMware, and Disney Interactive.

Skills

- **Design:** From user research and wire-framing to prototyping and final design, ensuring user-centered and visually appealing outcomes.
- **Technical:** AI-Native Design, HTML, CSS, React, Vercel AI SDK. Experience architecting RAG Pipelines, Agent-based workflows, and Fine-tuning LLMs for specialized use cases.
- **Tools:** Github, Codex, Figma, Claude Code, Cursor, VSCode, LangGraph Framer, Webflow, Spline, Rive, Jitter, Remotion, AI Tools

For additional work experiences, please visit my LinkedIn profile or request more information.